

# *A Message from WellCare Sales Communicatios*

## **June - 2019 Annual Certification Release - What You Need to Know!**

As previously communicated, WellCare's 2019 Annual Certification Training (ACT) is scheduled to release June 26th! Once enrolled, you will receive an enrollment email with subject line *SM 2019 ACT 1099 Training Has been Assigned* prompting you to login to our training website, [WellCare University](#) to complete. Note: Please login to your WellCare University profile in advance of the ACT training release to ensure you can successfully access the training site.

As mentioned, we have evaluated feedback from you, our partners, and re-constructed the training to focus on key topics that will help you successfully support your members and specifically focus on states you market/sell in.

Important! Agents have up to three attempts to pass the master exam with a minimum score of 85%. After each failed attempt, there is a lock out period of 24 hours before the training can be re-accessed and the exam can be attempted again. Failure to pass the third attempt will result in a suspended status for 6-months.

Please download the [System Requirements](#) guide for establishing the recommended technical settings for your device prior to taking ACT training.

### **AHIP Reminder**

As a reminder, AHIP released their 2019 Medicare Advantage and fraud, waste and abuse training, and the 2019 version will suffice to market/sell both 2018 and 2019 WellCare products.

Get started early AND with a discount!

WellCare offers a \$50 discount if completed via the WellCare/AHIP co-branded link:

<http://www.ahipmedicaretraining.com/clients/wellcare/1099>

Note: WellCare will not reimburse money paid towards training.

Captive Agents! Please contact your [District Sales Manager](#) for your co-branded link.

Transmitting completed AHIP to WellCare is easy! Simply access your AHIP homepage and click *Transmit* next to WellCare (1099).

New agent with WellCare? You will need to use the WellCare/AHIP co-branded link to transmit your completed AHIP to WellCare University. Via the link, login to your AHIP account and complete the steps above.

Note: After all certification requirements are successfully completed, you will receive an email indicating you are certified to market/sell 2019 WellCare products.